

Action Ski and Snowboard Club Trip Cancellation Policy (Effective June 2023)

All policies of the Action Ski and Snowboard Club are amended from time to time. We advise you to always read the cancellation policy before signing up, as there may have been changes since you last read it. WE RECOMMEND MEMBERS BUY TRAVEL INSURANCE SINCE ACTION GENERALLY WILL NOT PROVIDE REFUNDS FOR EVENTS THAT COULD HAVE BEEN COVERED BY SUCH INSURANCE.

- Your reservation is guaranteed only after your trip has been paid for in full.
- If a trip is cancelled for any reason by the Action Board of Directors, the Board will attempt to provide a full refund, however the unrecoverable costs may be defrayed among the signed-up members for that trip.
- Double Occupancy Registrations: Action recommends that members identify their roommates for all ski trips prior to signing up. If a member prefers to have Action's trip leader assign a roommate, Action will try to accommodate when possible. If no one can be identified as a suitable double occupancy roommate, the member may need to upgrade their lodging arrangements to a single supplement at an additional cost.
- Trip leaders must be notified in writing of all cancellations.
 - Notice of Cancellation takes effect the day the trip leader receives the written notice (email is accepted).
 - Once Notice of Cancellation is given, it is considered FINAL (e.g., the person considering cancellation cannot "explore" their options IF they cancel, such as asking how many people are wait listed, likelihood of refund/credit etc.).
 - The Cancellation Date, for purposes of determining eligibility for refund/credit is the date a replacement has been identified and they have made payment in full.

Cancellation Date*	Refund/Penalties with Paid Replacement (see paragraph below for details)	Refund/Penalties without Paid Replacement
> 90 days prior to trip departure	Full refund less \$100.	No refund
≤ 90 days but > 21 days prior to trip departure	Full refund minus \$200 plus any amount necessary to cover the costs for required name or other changes.	No refund
≤ 21 days prior to trip departure	Substitutions may not be possible (e.g., due to travel agent limitations, airline deadlines) within 21 days of trip departure date.	No refund

*For trips arranged using a travel agent/tour operator, stricter cancellation policies/timeframes enforced by the agent/tour operators will take precedence over those stated in this document.

- Offers to take the place of a cancelling member must first be made to the members on the trip waiting list, in the order listed.

Action Ski and Snowboard Club Trip Cancellation Policy (Effective June 2023)

- In the event there are no people on the Action Trip waiting list, or waitlisted persons are no longer willing/able to go on the trip, the person wishing to cancel may find their own replacement, who is or must become an Action member. No refund will be issued until the replacement has paid in full for the trip.
- Note that Action Board Members and Trip Leaders are all unpaid volunteers. Their time/assistance in finding a replacement is not guaranteed. The cancelling party has ultimate responsibility to find a replacement and assure they complete registration and payment.
- Any trip cancellation policies enforced by the tour operators or vendors that Action uses will take precedence over the cancellation policy stated in this document.

WE RECOMMEND ALL MEMBERS BUY TRAVEL INSURANCE SINCE ACTION GENERALLY WILL NOT PROVIDE REFUND FOR EVENTS THAT COULD HAVE BEEN COVERED BY SUCH INSURANCE. Our flyaway tour operators often offer travel insurance. Please see a partial list of travel insurance providers below that you may wish to consider:

- Ski.com or CSA Insurance: <https://www.csatravelprotection.com>
- Travelguard Insurance: <https://www.travelguard.com/>
- Travelex Insurance: <https://www.travelexinsurance.com/quote/>
- Allianz Insurance: <https://www.allianztravelinsurance.com>

If you cancel a trip and wish to file an insurance claim, you may provide Action's Seller of Travel Number (2065800-40) and the Description of the trip as published on Action's website to the insurance company. Action Board Members and Trip Leaders are not responsible for assisting you in claim filing or processing.

If Action is contacted by any insurance representative regarding a cancelled trip claim, the only additional information the Club will provide is confirmation of a refund/credit being issued by the Club or not.